



ASSISTEDliving

Long-Term Care Communications Solutions

telecor™



Telecor's NC-3 is an easy-to-use communications system designed to meet the needs of your long-term care facility. From assisted living to acute care, the NC3 provides the means for efficient staff and resident interaction.

For the Staff:

NC3 is readily customized to meet the specific needs of your staff. NC3's custom programming simplifies the processes for staff to answer calls, initiate calls, page and transfer calls, monitor rooms, and notify additional key personnel of any event. Minimal technical knowledge is required, as simple menu-driven functions allow staff to focus on providing resident care.

For the Resident:

Easy-to-use call initiation eases resident stress when requesting assistance. An optional interface with facility wireless phone and pager systems automates the process of ensuring prompt call distribution and response.

For the Administrator:

The NC3 system platform offers a scalable, distributed network of controllers and station termination points. This architecture provides a system that fits your current communication needs and allows for affordable future expansion. Our system controllers are autonomous, independently operating in each area, floor or wing of the facility, yet networked together providing a single collection point for data for the Administrators. This makes it ideal for multiple-level care facilities. Call Activity Software provides management reports on interaction between staff and residents, event information, monitors call activity and identifies staffing needs for administration, nursing, and risk management personnel.

The robust design of Telecor's room stations lowers maintenance costs. Station faceplates are mylar-laminated which provides a smooth, nonporous surface, that can easily be hygienically cleaned. The NC-3 system is tested to UL 1069 standards, providing life safety grade reliability.

Simple One Touch Operation:

The NC3 Console provides two-way voice and signal capabilities. A backlit, easy-to-read LCD display provides the information in call priority and sequence. Easy-to-use function keys provide a single-button process for answering calls, placing calls on hold, or ending calls without the use of the handset. The display utilizes soft keys to facilitate operator prompts for completing tasks.



Intuitive programming allows unanswered incoming calls to be routed to consoles in other areas. This flexibility is invaluable when staff is limited. Calls may also be simultaneously distributed to other devices and systems. Consoles in separate areas can contact each other without utilizing a phone system. All of this functionality and more is offered in a unit requiring no more desk space than a conventional business telephone. The console is also available in the MCC-451T model which features an analog extension to your facility's PBX. This option offers dual communication paths for optimal efficiency.

Stations offered in a variety of configurations depending on specific requirements:

The Resident Area:

- Audio/Visual and Tone/Visual stations
- Push Button, Pull Cord, Call Cord, and Pillow Speaker Options
- Staff Assist, Bath, Emergency, and Alarm Stations provide unique notifications of assistance required
- Energy efficient, LED Dome Light in three or four colors

Resident Check-In:

- Automates Resident Check-In procedures
- Uses standard room station, alleviating costs for additional stations
- Console displays list of residents who have not checked-in

Staff and Common Area:

- IP-based LCD Duty Station providing specific call information
- Traditional Duty Stations with LED call status indicators and tone
- Alarm Stations serve as secondary monitor points for smoke detectors, patient wandering, or door contacts

Options and Interfaces

Pocket Pager:

- Provides call information directly to staff
- Contains room number and type of call
- Calls can be routed to multiple pagers

Marquee:

- Provides call information to strategically located message displays
- Improves staff response time when away from console
- Allows backup personnel to retrieve information at a glance

Telephone Interface:

- Connects to Facility's PBX
- Routes Calls to Wireless or Wired Telephones
- Caller ID provides location and call type information
- Utilizes desk phone as backup console
- Dial out to any Station

Overhead Paging:

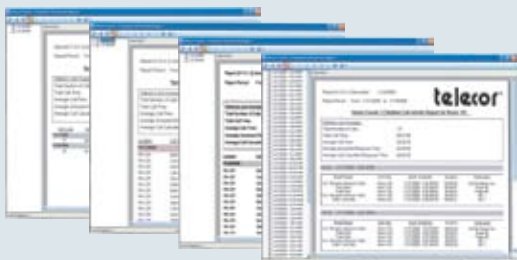
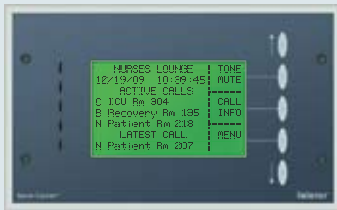
- Employs console for overhead paging in hallways and common areas
- Multiple Paging Zones are easily programmed
- Pages distributed through overhead speakers, room stations, or both

Wireless Pendant Interface:

- Interfaces with wireless pendant systems
- Provides freedom of movement in resident apartments
- Residents have higher level of health and safety assurance

Call Activity Management Software:

- Single software package available via network for all approved staff
- Allows multiple users and multiple reporting formats
- Provides call statistics for purposes of staffing, risk assessment, and efficiency models





Telecor offers a decentralized, scalable system for use from the smallest to the largest facility, seamlessly interfacing with ancillary systems to meet specific requirements. The ETL listed to UL 1069 system provides a vast array of functional requirements from assisted living to acute care. Its streamlined system design provides multi-functional stations, reducing installation and maintenance costs. A system designed with all concerned in mind from residents to staff to administration.

Telecor – Communications around the world.



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telecor.com

In the USA
2434 Jerauld Avenue; Niagara Falls, New York; 14305;
tel: (716) 285-8272 fax: (716) 285-8287

In Canada (Corporate)
1114 Westport Crescent, Mississauga, Ontario L5T 1G1
tel: (905) 564-0801 fax: (905) 564-0806

In the UK (International)
P.O. Box 7458,
Old Wolverton, Milton Keynes MK11 9AA Bucks, UK
tel: 44-01908-319228 fax: 44-01908-810216

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